

"You can't get a prescription for peace of mind, but  
**LifeBox24-7** is the next best thing!"

**Where is LifeBox24-7 located?**

Our Monitoring Center is located in Garland, Texas. Our trained staff are there waiting to serve you 24 hours a day, 7 days a week.

**How long have you been in business?**

We've been in the Emergency Response Services business for over 30 years.

**How does it work?**

You will have a base unit that plugs in to your phone jack and electrical outlet. You have to have a regular land line home phone. (Contact us if you only have cell or VOIP service) You will also have a long range transmitter that you wear; you press that button whenever you need help. The base unit will contact our Monitoring Center and we will be able to talk to you and you to us from anywhere in your home. At that point you tell us what's going on and what you need, we'll get your responders and or Emergency Services on the way

**What happens if I need help? Who do you send?**

We can contact one of your own designated responders (friend, family, and/or neighbor) to come and assist you or we can contact your local Fire, Police, or EMS departments.

**Tell me about the transmitter. Is it waterproof?**

The transmitter can be worn as either a necklace or a wristband. And, yes! The standard transmitters are waterproof and can be worn in the bath or shower.

**Does it work outside?**

We offer a Long Range Transmitter that will allow you to activate the unit from 1,500 feet away that will work both inside your home and outdoors.

**What if my power goes out?**

Powered by a low voltage plug-in transformer, the LifeBox24-7 unit has provisions for a rechargeable backup battery for operation during power outages. A power switch allows for out-of-service storage of the unit without discharge of the battery. The battery is recharged by the unit, even if the power switch is off (as long as the transformer is plugged into a working outlet). If the backup battery becomes low, the power light will flash and the condition can be reported to the central station.

**Will LifeBox24-7 work with my existing phone service and will it interfere with my telephone?**

As long as your existing service is on a standard phone line, you're in great shape! Even if you have DSL, just plug the unit into the DSL filter. LifeBox24-7 may NOT work with Voice Over IP (VOIP).

**Will LifeBox24-7 work with a digital or VOIP type phone service such as those offered with Cable or Internet services?**

No, the LifeBox24-7 will only work reliably with standard "land line" type phone services. However, some digital phone line services can make accommodations which may help improve the ability for the unit to perform on these types of systems. LifeBox24-7 operates using the same technology as home alarm systems. Contact your digital phone service provider for more details.



"You can't get a prescription for peace of mind, but **LifeBox24•7** is the next best thing!"

**Does Medicare pay for it?**

No, but Medicaid does. The Texas Department of Aging and Disabled Services can determine if you qualify for the program. If you do, you can select Outreach to provide the service. Contact your supervisor and let them know your client is requesting an ERS unit or call the local TDADS office where your client lives:

**How much does LifeBox24•7 cost and is there a contract?**

LifeBox24•7 has put together some flexible payment options, keeping prices competitive and allowing you to customize your service plan to what you need. The cost may vary depending on what options you choose to add to your service plan. There are two different service plans we offer, a Lease Plan and a Purchase Plan.

**Lease option:**

**\$99.99 initial payment.**

**\$34.99 per month monitoring service with a one-year minimum service term.**

**Purchase option:**

**\$150.00 purchase price for PERS unit.**

**\$20.00 per month monitoring service (no minimum service term required).**

**With the purchase option, the unit can be transferred to anyone at a later date. Simply call LifeBox and update the new information and we can re-activate the box and begin monitoring in a different location.**

	Lease Option	Purchase Option
<b>PERS Unit Cost</b>	<b>\$100.00</b>	<b>\$150.00</b>
<b>Monthly Service Rate</b>	<b>\$35.00</b>	<b>\$20.00</b>
<b>Minimum Contract</b>	<b>1 year</b>	<b>none</b>

**Payment Options:**

We can set up automatic, re-occurring payments using a credit card, debit card. We accept Visa, Master Card, and American Express. You can also choose to have a Bank Draft set up using your Checking or Savings Account.

**After I order a LifeBox24•7 unit, how do I get it and how is it installed?**

LifeBox24•7 will ship your equipment via FedEx Ground after you place your order and complete the intake process. Once you receive it, you will be able to set up your equipment using our Quick and Easy Set-Up Guide. If you have any difficulty, you can call our Customer Support line at 1-866-349-2054 and one of our trained technicians will walk you through the installation of the equipment.

**Call LifeBox24•7 and order you unit today!**

